

Welcome to the

City of
Orange

As a guest in a residential community, please be respectful of your neighbors. We look to you for your help in preserving a sense of peace and quiet for everyone to enjoy.

Contact the owner or property management if you have any questions.

Name: _____

Phone: _____

For more information about the Short-Term Rental Program:

Call
(714) 744-2264

Visit
www.cityoforange.org/str



City of Orange
300 E Chapman
Orange, CA 92866
www.cityoforange.org

How to be a good
NEIGHBOR
during your visit



Be Neighborly

- ◆ The City of Orange provides a 24/7 contact number that neighbors may call to file a complaint.
- ◆ Keep indoor/outdoor volume at a reasonable level. Guests can be cited anytime for noise disturbances, which can result in fines and possible eviction.
- ◆ You also deserve peace and quiet. Please call (714) 867-1626 any time 24/7 to report a disturbance. In case of emergency, please call 911.
- ◆ Do not loiter in alleyways or gather outside the property in a manner disruptive to neighbors.
- ◆ Using a rental unit for commercial purposes is not permitted.
- ◆ The number of overnight guests cannot exceed the property's posted occupancy.

Parking



- ◆ Parking is scarce in the City of Orange. The owner is required to make any onsite parking spaces available to their guests.
- ◆ Read all posted parking regulations. Failure to adhere to these regulations will result in parking citations.
- ◆ Never park in someone else's driveway, block a fire lane, or otherwise park in a manner that would negatively impact a neighbor's access. If your car does not fit in the driveway, you may not encroach on a sidewalk or onto the street.

Dogs



(If allowed by rental agreement)

- ◆ Dogs are family, too, but they also need to use their indoor voices.
- ◆ Dogs must be on a leash whenever they are in any open public areas.
- ◆ Pick up and dispose of your pet's waste.
- ◆ Do not leave your pets unattended – loud animals often result in neighbor complaints.

Keep it Clean



- ◆ No one wants to see trash. Look for the required interior posting for trash day and receptacle placement.
- ◆ Receptacles can be placed out for collection after 7:00 p.m. the night before and must be brought in by 7:00 p.m. on collection day.
- ◆ Properties must be kept clean, with no visible trash.
- ◆ All garbage items should be bagged, tied closed, and placed in the trash cans for solid waste, recyclables or organics.
- ◆ Please ensure there is no trash overflow– if there is more trash than there is container space, contact the owner.
- ◆ Do not place your trash in bins that are not specifically dedicated to your property.
- ◆ Please help the sweepers keep our streets clean. It is one of the most effective ways to protect our water quality and keep our City clean. Street sweeping occurs weekly. Look for the street sign posting that advises you of how often and what days of the week.