# **Short Term Rental Violations**

## **Minor Violations**

- Property manager response more than thirty (30) minutes but less than sixty (60) minutes after a complaint.
- Occupancy limit exceeded by up to two persons.
- Failure to resolve noise complaint during "quiet time" within thirty (30) minutes.
- Other violations deemed minor by the City Manager or designee.

#### Fees:

1st Offense\$2502nd Offense\*\$5003rd & Subsequent Offenses\*\$1,000

\*Within any continuous period of 12 months in connection with the same property

# **Major Violations**

- Property manager response sixty (60) or more minutes after a complaint.
- Occupancy limit exceeded by more than two persons.
- Rental of fewer than two nights.
- Failure to abide by Good Neighbor Policy.
- More than one complaint of occupant vehicles parked on the street during any one occupancy.
- More than one noise complaint during any one occupancy.
- Failure to pay required Transient Occupancy Tax when due.
- Criminal activity on the short term rental property.
- Two prior minor offenses within any continuous period of twelve (12) consecutive months.
- Failure to renew short term rental permit and/or business license by the due date.
- Other violations deemed major by the City Manager or designee.

## Fees:

 1st Offense
 \$1,000

 2nd Offense\*
 \$1,500

3<sup>rd</sup> & Subsequent Offenses\* Revocation of Permit

<sup>\*</sup>Within any continuous period of 12 months in connection with the same property