

Luz Ontiveros (435) &
Richard Chavez (436)

Homeless Outreach Specialist

What we do & cannot do

- ◆ Our primary function is to connect homeless subjects with a variety of resources and a shelter being the primary need.
- ◆ We can also help with drug rehabilitation, sober station, job assistance, healthcare connections, getting identification/vital records, and connection with other benefits.
- ◆ We cannot place people in a shelter with a same request.
- ◆ There are no emergency shelters in Orange County or shelters that accepts 24 hours a day.
- ◆ We cannot 5150 persons.

What we offer clients



Resources

Shelter referrals, ID Vouchers, Birth certificate Affidavits, and referrals



Case Management

Maintain constant communication with residents residing in Orange



Referrals

Buena Park Navigation Center
Placentia Navigation Center
Bridges at Kramer
Homeaid
BeWell Sobering Station
Crisis Center, etc.

Referral Process (average time to shelter is 3 days)

Initial Contact

- Introduction and contact information provided

Confirm Ties

- Current/Past Orange address
- High School
- 1 year of contact

Outreach Grid

- Coordinated entry system
- Referral will be placed for a navigation center

Shelter Approval

- Intake time provided

Transport

- Code 1 required for a search

Navigation Centers

Buena Park
Navigation Center

- 6494 Caballero Blvd, Buena Park, CA 90620

Bridges at Kramer

- 1000 N Kraemer Pl, Anaheim, CA 92806

Placentia Navigation
Center

- 731 S Melrose St, Placentia, CA 92870

Homeaid

- 1140 N Citrus St, Orange, CA 92867

Other Resources

- ◇ Healthcare Agency Orange County Outreach and Engagement (O&E)
- ◇ Veteran Affairs
- ◇ Volunteers of America (VOA)
- ◇ Substance use resources
- ◇ Older Adult Support and Intervention System (Oasis)
- ◇ Domestic Violence resources
- ◇ HUB OC
- ◇ Orange County Rescue Mission
- ◇ Salvation Army Rehabilitation Center
- ◇ Reunification

Contact Us

◇ Luz Ontiveros

◇ 714-744-7597

◇ LONTIVEROS@ORANGEPD.ORG

◇ Richard Chavez

◇ 714-744-7598

◇ RCHAVEZ@ORANGEPD.ORG